



Colyton Caterpillars Early Education
Early Years Code of Conduct for Parent/Carers

This was agreed by trustees/staff:	
Date of last review:	May 2026
Date of next review:	May 2027
Reviewed by:	K.Clode

- Share information with staff on your child's development, health and wellbeing.
- Let us know if someone else is collecting your child.
- Collect your child on time - if you are going to be unavoidably late then please contact the nursery to let them know.
- Ensure you can safely transport your child to and from the nursery using age-appropriate car seat restraints.
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- Feedback any suggestions and ideas to the nursery staff.
- Direct any worries, concerns or complaints to the Nursery Manager, arranging a meeting if required.

When dropping off or collecting your child, please refrain from:

- Shouting at, smacking or physically punishing your child(ren) or any other children whilst in the nursery.
- Using inappropriate language or displaying aggressive or threatening behaviour towards the staff, children or other parents/carers either in person, on the phone or in writing or on any social media networking sites.
- Collecting your child(ren) from nursery if you have consumed alcohol, medication or other substances that have affected your judgment or responses.
- Discussing sensitive issues within earshot of your child or other children or other adults.
- Taking photos or videos of children other than your own.
- Parent/carers must keep their mobile phones in their car or pocket at drop off/pick up